



## AccesRail Product: Intercity Brussels-Amsterdam (SNCB/NS)

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### About:

Passengers can travel on NS/SNCB’s InterCity service between Belgium and the Netherlands through picturesque landscapes and bustling cityscapes. While travelling between countries passengers can enjoy spacious and comfortable seating on a smooth and enjoyable trip. With flexibility and reliability, passengers can travel on any available service on their travel date with frequent departures of trains. AccesRail offers NS/SNCB services between Belgium and Netherlands.

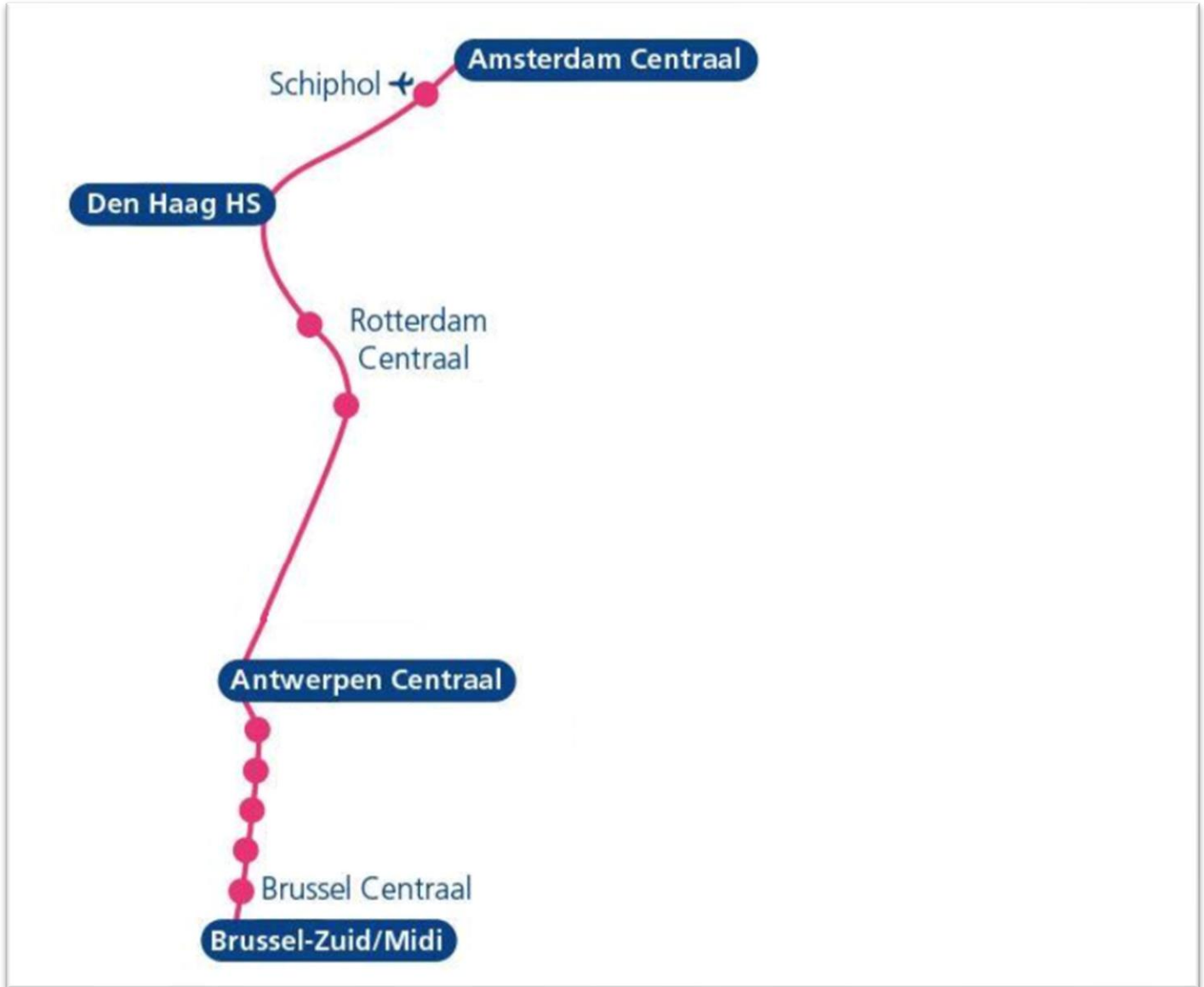
### 9B and Provider:

The train range is: 9B 9200–9299

All services are available as Rail-Air and Air-Rail.



**Map of 9B NS/SNCB Services:**





### Destinations by Hub:

Hub	Hub IATA code	Destination	Destination IATA code	Approximate travel time
Brussels Airport	BRU	Breda	QRZ	1hr 5min
Brussels Airport	BRU	Rotterdam	QRH	1hr 40min
Brussels Airport	BRU	Schiphol Airport	AMS	2hrs 5min
Brussels Airport	BRU	Amsterdam	ZYA	2hrs 20min

Hub	Hub IATA code	Destination	Destination IATA code	Approximate travel time
Schiphol Airport	AMS	Antwerp	ZWE	1hr 35min
Schiphol Airport	AMS	Brussels Airport	BRU	2hrs 5min
Schiphol Airport	AMS	Brussels	ZYR	2hrs 35min

### Minimum Connection Time:

MCT is as per airline rules. Please allow enough time for passengers to go between the airplane and the train station. Connection time is included from airport to train station in GDS.

### Eligibility:

Infants 2 years of age and under ride free without a ticket if no seat is required. The infant must be accompanied on all services in the same compartment by an adult.

Child fare not available.

No group bookings allowed.

No applicable discounts for airline staff.

No unaccompanied minors permitted.

Refunds are according to Airline Tariff Rules.



**Services:**

Passengers can travel in First Class or Second Class. Passengers can enjoy free Wi-Fi on trains with the Wi-Fi symbol on their exterior.

Passengers in First Class can enjoy travel in a quiet environment with more legroom, wider seats, and access to the NS International Lounges at Amsterdam Central Station, Schiphol, and Rotterdam Central Station.

9B RBD	NS/SNCB Classes
C	First
M	Second

**Pets:**

Passengers who will be travelling with their pets, please see [Travel by train with your pets](#) for more information.

**NS/SNCB InterCity Trains:**



Figure 1: SNCB Train Exterior



Figure 2: Standard Class Seats, SNCB



Figure 3: First Class Seats, SNCB

### Check-in Process:

Check-in prior to departure is essential to ensure a smooth travel experience.



Figure 4: NS/SNCB QR Code Example

Passengers must check-in to retrieve their actual travel documents (Figure 4 and Figure 5). Check-in can be done beginning 72-hours prior to departure. Check-in is done on <https://check-in.accesrail.com/#/step1> (Figure 6) using the passenger's name as it appears in the booking and either the booking reference or 13-digit ticket number.

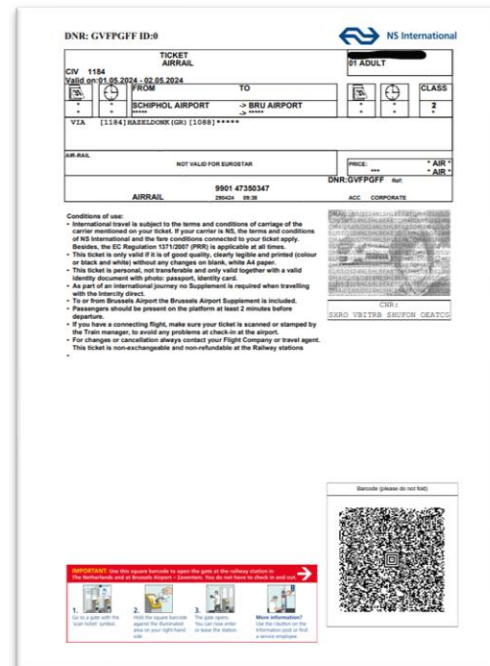


Figure 5: NS/SNCB Train Ticket Example



Passengers must check-in before the departure of their schedule train. Check-in is not possible after departure of the scheduled train.

Figure 6: Check-in Page

When passengers check-in they will receive two items, one is the full ticket that can be printed. This ticket includes their travel information, including the QR code, as well, as instructions for how to enter the platform when they reach the gate at the train station. Brussels Airport’s train station and stations in the Netherlands have automatic ticket access gates. The second

item is the QR code with the passenger’s information.

### How to Get to the Train:

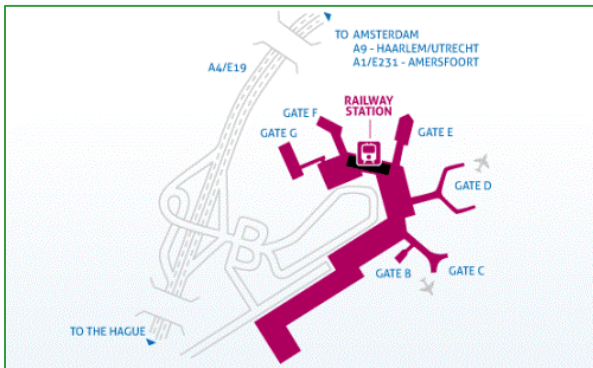


Figure 7: Schiphol Airport

At Schiphol Airport, passengers can reach the train station on the underground level of the airport. Passengers can pick up a free baggage trolley from the platform. The train station can be reached via Schiphol Plaza, passengers can walk straight to the departure or arrival hall.

At Brussels Airport, passengers can reach the train station on Level -1 of the airport. Passengers can use the escalator or the elevator to reach the platform. Passengers will have to scan their tickets at the gates to access the platform. Instructions are included on their long form ticket. Please see Check-in Process for an example.

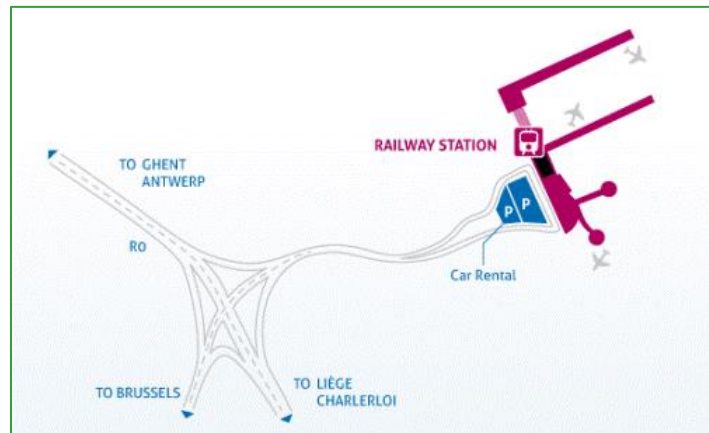


Figure 8: Brussels Airport

### **Luggage:**

NS/SNCB luggage rules apply. It is the passenger's responsibility to collect their checked bags from the airport and carry them to their respective train and vice-versa. Customer is responsible for their own baggage during the train journey.

### **On-board Meals:**

On most trains there is a minibar trolley service.

### **Mobility Assistance:**

Mobility assistance must be requested at least 24 hours prior to the train departure. Mobility assistance can be booked by calling +02 528 28 28 from 7:00am to 9:30pm every day. Passengers are asked to arrive at the meeting point at the station 20 minutes prior to departure.



### **Delays:**

In case of train delays, passengers must contact the issuing airline carrier for assistance.

In case of flight delays, passengers can travel on any NS/SNCB InterCity train on the date indicated on the ticket.

### **SSR Message:**

Please note that the SSR message will contain check-in information.

### **FAQ:**

1. Is this a TRN or BUS service?  
This is a TRN (Train) service.
2. Are seat reservations included?  
No, seat reservations are not available for this service, passengers can seat in any available seat in the appropriate class.
3. Do I have to check-in?  
Yes, passengers must check-in **prior to departure** in order to receive their actual travel document which they will use to board the train.

