



AccesRail Product: ÖBB

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About ÖBB:

The Austrian national railway system, operated by ÖBB, is accessible through AccesRail, offering all its services as electronic tickets via the Global Distribution System (GDS). These tickets, valid for two days, allow for a single journey within the designated destination on various ÖBB trains and affiliated railways, such as railjet, ICE, EC, IC, and local trains, excluding ÖBB night trains (EN – EuroNight). AccesRail offers ÖBB services from Vienna Airport.

9B and ÖBB Provider:

The train range is: 9B 8100-8799.

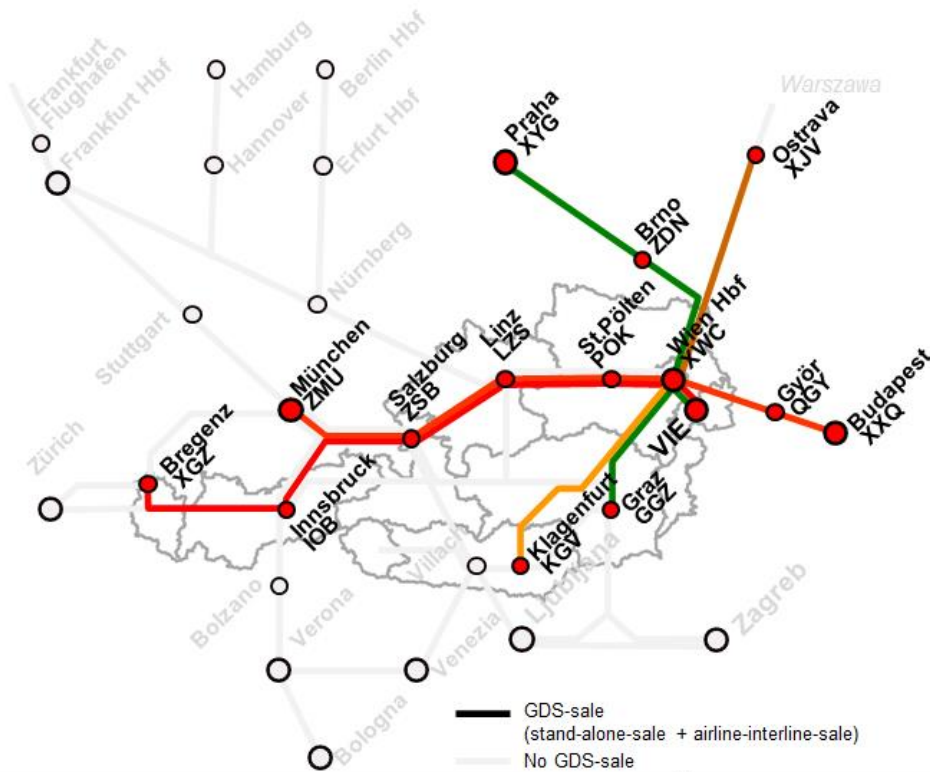
All services are available as Rail-Air and Air- Rail.



Map of 9B ÖBB Services:

ÖBB's NETWORK ON GDS

GDS filing of domestic and international lines (timetable 2023)



- domestic and international long-distance routes are filed on the GDS's, based on published schedules.
- No overnight-service (nightjet) on the GDS.



Destinations by Hub:

Hub	Hub IATA code	Destination	Destination IATA code	Approximate travel time
Vienna International Airport	VIE	Bregenz	XGZ	7hrs 15min
Vienna International Airport	VIE	Brno	ZDN	2hrs 5min
Vienna International Airport	VIE	Budapest	XXQ	3hrs 20min
Vienna International Airport	VIE	Graz Hbf	GGZ	3hrs
Vienna International Airport	VIE	Gyor	QGY	1hr 55min
Vienna International Airport	VIE	Innsbruck Hbf	IOB	4hrs 45min
Vienna International Airport	VIE	Klagenfurt Hbf	KGV	4hrs 20min
Vienna International Airport	VIE	Linz Hbf	LZS	1hr 45min
Vienna International Airport	VIE	Munich	ZMU	4hrs 5min
Vienna International Airport	VIE	Ostrava	XJV	3hrs 30min
Vienna International Airport	VIE	Prague	XYG	4hrs 40min
Vienna International Airport	VIE	Salzburg Hbf	ZSB	2hrs 55min
Vienna International Airport	VIE	St. Polten Hbf	POK	55min
Vienna International Airport	VIE	Wien Hbf	XWC	15min

Minimum Connection Time:

MCT is as per airline rules. Please allow enough time for passengers to go between the airplane and the train station. Connection time is included from airport to train station in GDS.

Eligibility:

Infants 2 years of age and under ride free without a ticket if no seat is required. The infant must be accompanied on all services in the same compartment by an adult.

Child fare not available.

Passengers 3 years of age or older use Adult Fare.

No group bookings allowed.

No applicable discounts for airline staff.

No unaccompanied minors permitted.



Refunds are according to airline Tariff Rules.

To book more than 9 passengers: Up to 9 passengers with unique names per PNR when booking with 9B AccesRail. Example: A group of 20 will be booked on three different PNRs (PNR 1: 9 pax, PNR 2: 9 pax, PNR 3: 2 pax).

Services:

Passengers can travel in First Class, Standard Class. Passengers can enjoy free Wi-Fi on trains with the Wi-Fi symbol on their exterior.

In ÖBB first class, passengers can enjoy a premium travel experience with spacious and plush seating arrangements, providing ample legroom and enhanced comfort for the duration of the journey. With a plethora of amenities at their disposal, passengers can stay connected and entertained with features like individual power outlets, reading lights, and adjustable seating options. Priority boarding ensures a seamless start to the journey, while dedicated onboard staff cater to passengers' needs with attentive service throughout. For those seeking a moment of repose before departure, exclusive lounges in select ÖBB stations provide a haven of comfort and convenience.

In ÖBB standard class, passengers can enjoy a comfortable and affordable travel experience suitable for both short commutes and long journeys. Passengers can enjoy comfortable seating, with sufficient legroom and seating arrangements designed for a relaxing ride. Standard class offers essential amenities such as access to restrooms and luggage storage facilities, ensuring passengers basic needs are met throughout the trip. Onboard services may include the option to purchase snacks, drinks, and other refreshments from the onboard bistro or vending machines, providing passengers with the opportunity to enjoy a quick bite or a hot beverage during their travels.

9B RBD	ÖBB Classes
C	First Class
Y	Standard Class





ÖBB Trains:



Figure 1: ÖBB Train Exterior



Figure 2: ÖBB Train Exterior



Figure 3: Economy Class Train Interior



Figure 4: First Class Train Interior



Check-in Process:

Check-in is essential to ensure a smooth travel experience.

Passengers must check-in to retrieve their actual travel documents (Figure 5). Check-in can be done beginning 72-hours prior to departure. Check-in is done on <https://check-in.accesrail.com/#/step1> (Figure 6) using the passenger's name as it appears in the booking and either the booking reference or 13-digit ticket number.

When passengers check-in they will receive their train ticket (see Figure 5). Tickets are open tickets and can be used within 2 days of the date indicated on the ticket.

Seat reservations are not included.

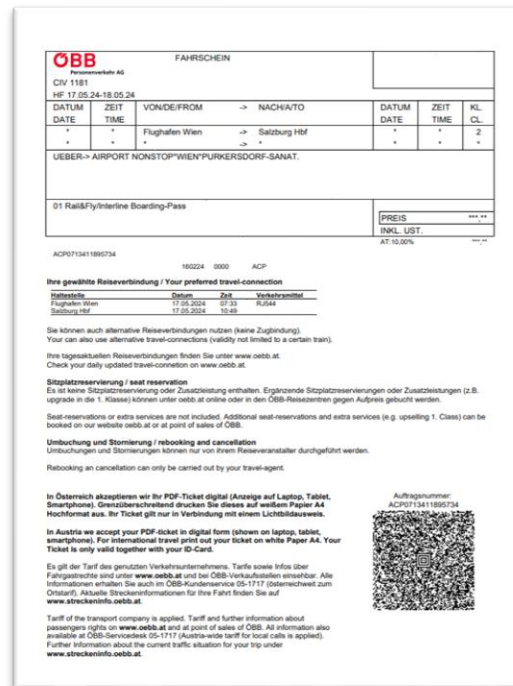


Figure 5: ÖBB Train Ticket Example

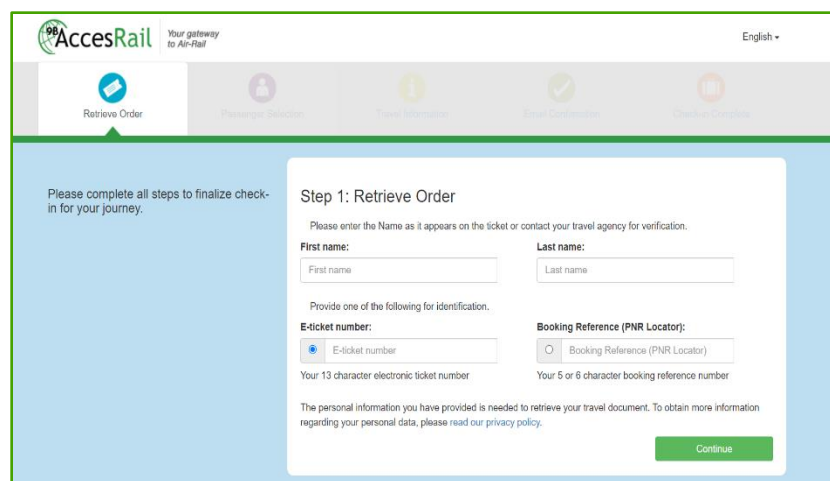


Figure 6: Check in Process



How to Get to the Train:

The train station is located inside the terminal building directly below the airport. There is a covered walkway connecting the terminal to the train station.

Passengers should follow the signs within the airport directing them to the "Bahnhof" (train station) or look for the ÖBB train display. The walk from the terminal to the train station is relatively short and well-signposted.

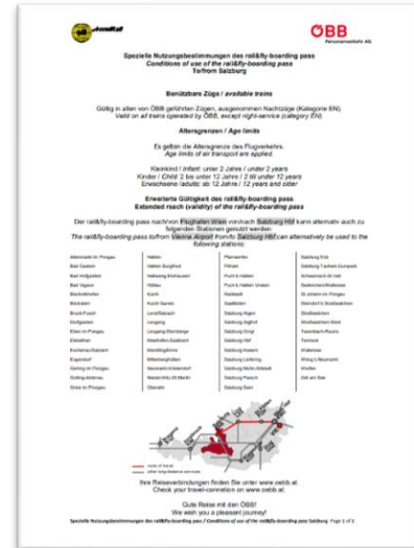


Figure 7: Second Page Instructions

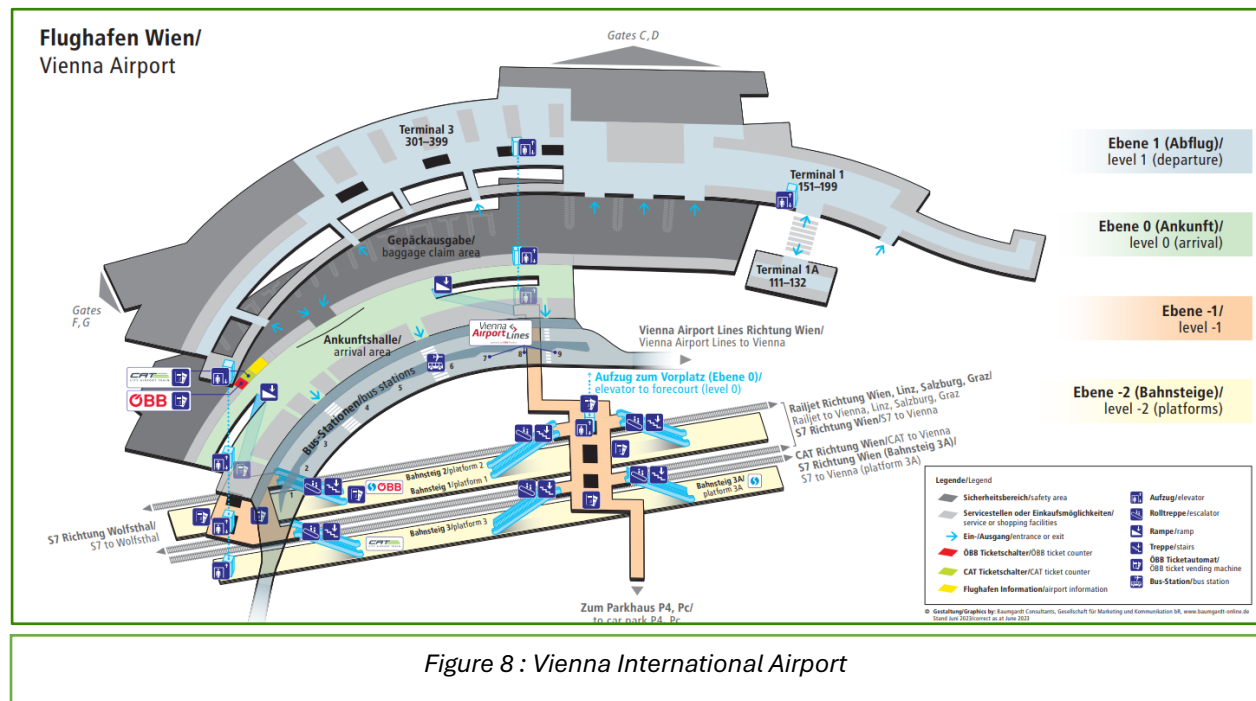


Figure 8 : Vienna International Airport



Luggage:

ÖBB luggage rules apply. It is the passenger's responsibility to collect their checked bags from the airport and carry them to their respective train and vice-versa. Customer is responsible for their own baggage during the train journey.

On-board Meals:

On ÖBB (Austrian Federal Railways) trains, especially on longer routes and international journeys, passengers can typically expect a range of dining options. These can include:

1. **Bistro Car:** Many ÖBB trains have a bistro car where passengers can purchase snacks, sandwiches, hot and cold drinks, and sometimes light meals. These are often available throughout the journey.
2. **Dining Car:** Some longer routes may have dining cars where passengers can sit down for a meal. These cars usually offer a more extensive menu compared to the bistro car, including hot meals, salads, desserts, and alcoholic beverages.
3. **Meal Service:** On certain routes or in specific ticket classes (such as First Class on certain trains), meal service may be included in the ticket price. This can vary depending on the route and service level.

Mobility Assistance:

In order to be able to organize optimal assistance at the train station, ÖBB requires advance notice of your travel request with at least 24 hour written notice. Please contact +43(0)517175 or the following page: [Online Form](#).

Assistance abroad is usually organized and carried out by foreign partner railways. In order to be able to organize mobility assistance in the best possible way, ÖBB generally recommends that the passengers register their need for assistance as early as possible when traveling across borders.



Delays:

In case of train delays, passengers must contact the issuing airline carrier for assistance.

In case of flight delays, the ÖBB ticket is an open and passengers can take the next available train within 2 days from the date indicated on the ticket.

SSR Message:

Please note that the SSR message will contain check-in information.

FAQs:

1. Is this a TRN or BUS service?
ÖBB is a TRN (Train) service.
2. Are seat reservations included?
No, seat reservations are not available for this service, passengers can sit in any available seat in the appropriate class.
3. Do I have to check-in?
Yes, passengers must check-in **prior to departure** in order to receive their actual travel document which they will use to board the train.
4. What if the passenger misses their train connection?
If passengers miss their train connection, the ÖBB ticket is an open ticket that is valid for 2 days. If there is a flight delay, passengers can take the next available train within the validity period.