



## AccesRail Product: SNCF

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### About:

SNCF is a state-owned rail company operating in France since 1938. SNCF operates high-speed TGV trains connecting major cities like Paris, Lyon, and Marseille. Passengers can enjoy spacious seating, onboard amenities, and scenic views of the French countryside. With extensive routes, frequent schedules, and options for first and standard-class travel, SNCF trains provide a reliable and efficient way to navigate France's diverse regions and beyond. AccesRail 9B is the technical provider for SNCF's Train + Air program and enables train ticket check-in for routes out of Paris.

### 9B and Provider:

Train Range: 9B 9000 – 9199

All services available as Codeshare.

Map of SNCF Services:



### Destinations by Hub:

Hub	Hub IATA code	Destination	Destination IATA code	Approximate travel time
Paris - Charles De Gaulle	CDG	Aix en Provence TGV	QXB	3hrs 35min
Paris - Charles De Gaulle	CDG	Angers St Laud	QXG	2hrs 20min
Paris - Charles De Gaulle	CDG	Arras	XRZ	1hr 35min
Paris - Charles De Gaulle	CDG	Avignon TGV	XZN	3hrs 10min
Paris - Charles De Gaulle	CDG	Bordeaux St Jean	ZFQ	3hrs 30min
Paris - Charles De Gaulle	CDG	Bruxelles M/Z	ZYR	1hr 35min
Paris - Charles De Gaulle	CDG	Champagne TGV	XIZ	30min
Paris - Charles De Gaulle	CDG	Laval	LAV	2hrs 30min
Paris - Charles De Gaulle	CDG	Le Mans	ZLN	1hr 40min
Paris - Charles De Gaulle	CDG	Lille Europe	XDB	50min
Paris - Charles De Gaulle	CDG	Lille Flandres	XFA	55min
Paris - Charles De Gaulle	CDG	Lorraine TGV	XZI	1hr 15min
Paris - Charles De Gaulle	CDG	Lyon Part Dieu	XYD	2hrs
Paris - Charles De Gaulle	CDG	Marseille St Charles	XRF	3hrs 50min
Paris - Charles De Gaulle	CDG	Montpellier Saint-Roch	XPJ	4hrs 5min
Paris - Charles De Gaulle	CDG	Montpellier Sud-de-France	XPU	5hrs 55min
Paris - Charles De Gaulle	CDG	Nantes	QJZ	3hrs
Paris - Charles De Gaulle	CDG	Nîmes Centre	ZYN	3hrs 35min
Paris - Charles De Gaulle	CDG	Nîmes Pont du Gard	NPD	5hrs 30min
Paris - Charles De Gaulle	CDG	Perpignan	XPI	6hrs
Paris - Charles De Gaulle	CDG	Poitiers	XOP	2hrs 15min
Paris - Charles De Gaulle	CDG	Rennes	ZFJ	2hrs 30min
Paris - Charles De Gaulle	CDG	St Pierre Des Corps	XSH	1hr 40min
Paris - Charles De Gaulle	CDG	Strasbourg	XWG	1hr 50min
Paris - Charles De Gaulle	CDG	Valence TGV	XHK	2hrs 45min



Hub	Hub IATA code	Destination	Destination IATA code	Approximate travel time
Paris – Orly Airport	CDG	Aix en Provence TGV	QXB	3hrs 35min
Paris – Orly Airport	CDG	Angers St Laud	QXG	2hrs 20min
Paris – Orly Airport	CDG	Avignon TGV	XZN	3hrs 10min
Paris – Orly Airport	CDG	Bordeaux St Jean	ZFQ	3hrs 30min
Paris – Orly Airport	CDG	Bruxelles M/Z	ZYR	1hr 35min
Paris – Orly Airport	CDG	Champagne TGV	XIZ	30min
Paris – Orly Airport	CDG	Laval	LAV	2hrs 30min
Paris – Orly Airport	CDG	Le Mans	ZLN	1hr 40min
Paris – Orly Airport	CDG	Lille Europe	XDB	50min
Paris – Orly Airport	CDG	Lille Flandres	XFA	55min
Paris – Orly Airport	CDG	Lorraine TGV	XZI	1hr 15min
Paris – Orly Airport	CDG	Lyon Part Dieu	XYD	2hrs
Paris – Orly Airport	CDG	Marseille St Charles	XRF	3hrs 50min
Paris – Orly Airport	CDG	Montpellier Saint-Roch	XPJ	4hrs 5min
Paris – Orly Airport	CDG	Montpellier Sud-de-France	XPU	5hrs 55min
Paris – Orly Airport	CDG	Nantes	QJZ	3hrs
Paris – Orly Airport	CDG	Nîmes Centre	ZYN	3hrs 35min
Paris – Orly Airport	CDG	Nîmes Pont du Gard	NPD	5hrs 30min
Paris – Orly Airport	CDG	Poitiers	XOP	2hrs 15min
Paris – Orly Airport	CDG	Rennes	ZFJ	2hrs 30min
Paris – Orly Airport	CDG	St Pierre Des Corps	XSH	1hr 40min
Paris – Orly Airport	CDG	Strasbourg	XWG	1hr 50min
Paris – Orly Airport	CDG	Valence TGV	XHK	2hrs 45min

Passengers who travel to/from Orly Airport will be able to take the shuttle bus for free between Orly Airport and Massy TGV Train Station by showing their train ticket to the shuttle driver.



Hub	Hub IATA code	Destination	Destination IATA code	Approximate travel time
Lyon – Saint Exupéry	LYS	Aix en Provence TGV	QXB	1hr 10min
Lyon – Saint Exupéry	LYS	Avignon TGV	XZN	50min
Lyon – Saint Exupéry	LYS	Marseille St Charles	XRF	1hr 35min
Lyon – Saint Exupéry	LYS	Montpellier Saint-Roch	XPJ	1hr 35min
Lyon – Saint Exupéry	LYS	Nîmes Centre	ZYN	1hr 10min

### **Services:**

Passengers can travel in First Class (J) and Standard Class (Y).

First class has a power socket at each seat, comfortable seating in a 2-1 configuration, a quiet environment, free Wi-Fi, and access to the onboard catering services.

Standard class has a power socket at each row of seats, comfortable seating in a 2-2 configuration, and access to onboard food cars.

9B RBD	SNCF Classes
J	First Class
Y	Standard Class

### **Pets:**

Airline tariff rules apply.

### **Eligibility:**

Infants 2 years of age and under ride free without a ticket if no seat is required. The infant must be accompanied on all services in the same compartment by an adult.

Child fare available based on airline rules.





No group bookings allowed.

Discounts for airline staff dependent on airline rules.

No unaccompanied minors permitted.

Refunds are according to Airline Tariff Rules.

Carrier conditions apply.

### SNCF Trains:



Figure 1: Exterior SNCF Train

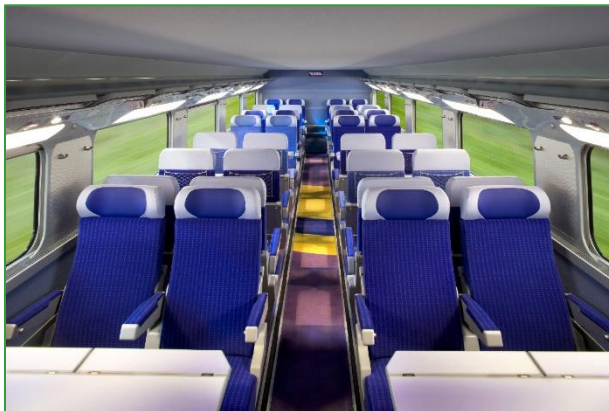


Figure 2: Standard Class SNCF Seating

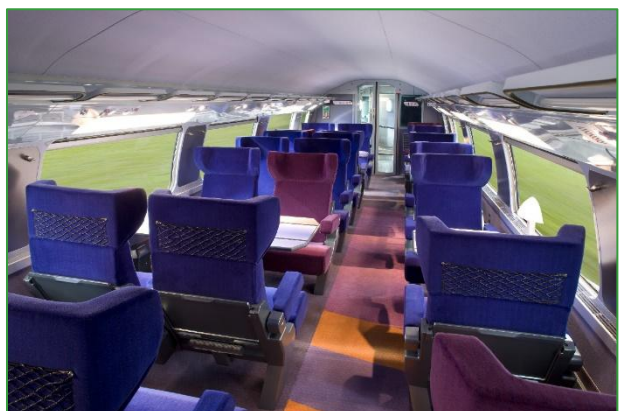


Figure 3: First Class SNCF Seating

## Check-in Process:

Passengers must check-in to retrieve their actual travel documents. Check-in can be done beginning 72-hours prior to departure. Check-in is done on <https://check-in.accesrail.com> using the passenger's name as it appears in the booking and either the booking reference or 13-digit ticket number. Air France passengers can also check-in on Air France's mobile app.

Passengers can check-in at SNCF train stations (except Brussels) with their airline PNR through the Bon libre service.

When passengers check-in they will receive their actual travel documents for the train.

Passengers who have to transfer between Orly Airport and Massy TGV Station can use their train ticket to board the shuttle.



**VOTRE E-BILLET**

STRASBOURG → AÉROPORT ROISSY CDG 2 TGV

Nom : [REDACTED] DOSSIER VOYAGE : LONSAV  
Prénom : [REDACTED] N° e-billet : 871581873

**Sécurité renforcée dans les gares** : des contrôles d'identité et de bagages sont mis en place sur certains trains, pensez à voyager avec une pièce d'identité valide. Le temps d'accès aux quais peut être allongé par ces mesures, nous vous recommandons de le prévoir dans votre temps de parcours.

Depart / Arrivée	Date / Heures	TGV	TRAIN
STRASBOURG	01/10 à 05h59	VOITURE 18 - PLACE 56	TRAIN N° 9890
AÉROPORT ROISSY CDG 2 TGV	01/10 à 07h55	2 <sup>e</sup> CLASSE DUO CÔTÉ À CÔTÉ	

Présence à quel obligatoirement 2 ans avant le départ.

SNCF Voyageurs vous souhaite un bon voyage !

**LA GARANTIE VOYAGE**  
En voyageant en France avec TGV et INTERCITY, vous bénéficiez de LA GARANTIE VOYAGE : 1. Garantie information, 2. Garantie Report ou Retournement, 3. Garantie Place assise, 4. Garantie assistance, 5. Garantie Ponctualité et 6. Garantie Réclamation. Découvrez nos conditions d'application disponibles en gares et boutiques SNCF, en agences de voyage agréées SNCF et sur [www.sncf.com](http://www.sncf.com).

**COMMENT GÉRER MA RÉSERVATION ?**  
Vous souhaitez échanger ou annuler votre e-billet, si votre tarif le permet, cela est possible jusqu'au départ du train.  
- par téléphone : au 09 50 30 30 30 (service gratuit + prix d'un appel local) et au 00 33 1 84 54 3635 depuis l'étranger (coût d'un appel international, hors surcoût éventuel de votre opérateur)  
- aux guichets ou sur les bornes en gares et boutiques SNCF (en France) ou en agences de voyage agréées SNCF.

**PAS DE COMPOSTAGE, PRENEZ PLACE DIRECTEMENT À BORD DE VOTRE TRAIN**

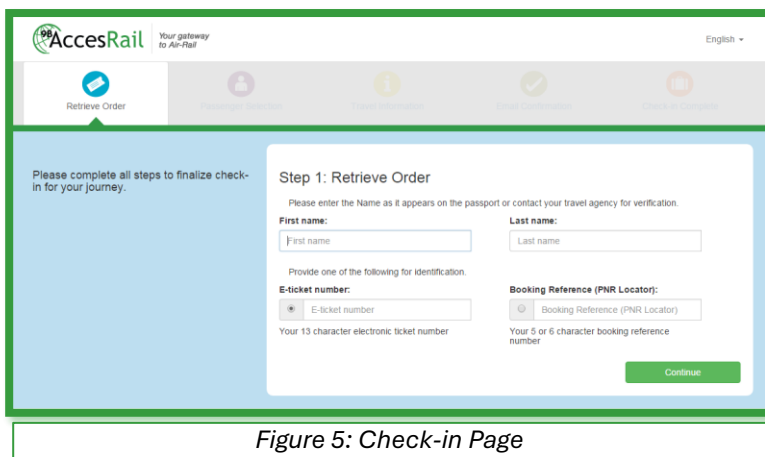
**CONDITIONS D'UTILISATION DU E-BILLET**  
NON NATIF, PERSONNEL ET INCHANGÉABLE.  
Valable uniquement pour le train, le date, la classe et le parcours désignés.  
Cette confirmation e-billet :  
- doit obligatoirement être accompagnée d'une pièce d'identité\*,  
- doit être présentée lors du contrôle ou à l'accès au train,  
- doit être imprimée de bonne qualité sur papier A4 blanc, sans modification de la taille d'impression,  
- peut être réimprimée en gare si besoin.  
Pour assurer le départ à l'heure des TGV et INTERCITY, tout voyageur doit impérativement être à quai et en mesure de monter à bord de son train au plus tard 2 minutes avant l'heure de départ.  
Au-delà de ce délai, l'accès au train n'est plus garanti.  
Nous vous remercions que l'éligibilité des bagages avec mention de votre train et parcours soit obligatoire.

\* En cas de non-départ de vos bagages de l'aéroport, vous pouvez vous adresser à SNCF ou à votre agence de voyage pour le récupérer sur le site de votre aéroport. SNCF ne s'engage pas à vous les récupérer sur le site de votre aéroport. SNCF ne s'engage pas à vous les récupérer sur le site de votre aéroport. SNCF ne s'engage pas à vous les récupérer sur le site de votre aéroport.

Figure 2: SNCF Train Ticket Example

## How to Get to the Train:

Passengers who must travel between Orly and Massy can use their train ticket to board the shuttle between Orly and Massy TGV train station; the ticket includes the free shuttle service. At Massy Train Station, drop-off or pick-up is done right outside the train station. At Orly Airport, drop-off or pick-up is done at level 0, door 47D of the Orly 4 terminal.



**AccesRail** Your gateway to Air-Rail

English

Retrieve Order

Please complete all steps to finalize check-in for your journey.

**Step 1: Retrieve Order**

Please enter the Name as it appears on the passport or contact your travel agency for verification.

First name: [Text Field] Last name: [Text Field]

Provide one of the following for identification.

**E-ticket number:** [Text Field] **Booking Reference (PNR Locator):** [Text Field]

Your 13 character electronic ticket number

Your 5 or 6 character booking reference number

Continue

Figure 5: Check-in Page



At Charles De Gaulle passengers can reach the train station located between Terminals 2C, 2D, 2E and 2F. Passengers can use the free CDGVAL shuttle train (from Terminals 1 and 3), the Paris Aéroport N1 bus (which stops at Terminals 2A, 2C, 2D, 2 E and 2F) and the Paris Aéroport N2 bus (which stops at terminal 2G, 2F).

### **Luggage:**

SNCF luggage rules apply. Passengers can bring up to 2 pieces of luggage per person with a maximum size of 70x90x50cm and 1 piece of hand luggage with a maximum size of 40x30x15cm. It is the passenger's responsibility to collect their checked bags at the airport and carry them to their respective train and vice-versa. Customer is responsible for their own luggage during the train journey.

### **On-board Meals:**

Passengers have access to the onboard menu that is available on most trains.

### **Mobility Assistance:**

Airlines must request mobility assistance, including wheelchair requests, directly with SNCF ACCESPLUS service. The airline that is responsible for sending the WCH request to the SNCF ACCESPLUS service.

Assistance must be requested with SSR request. When confirmed, agent must make arrangements with ACCESPLUS directly. When SSR request is confirmed, agents will receive information to contact ACCESPLUS.

### **Delays:**

Customers have a guaranteed seat on the next available flight or train, at no extra cost, if their flight or train is delayed or cancelled.





**FAQ:**

1. Is SNCF a BUS or TRN?  
SNCF is a train (TRN) service. Note, a shuttle service between ORY and XJY.
2. Do I have to check-in?  
Yes, passengers must check-in in order to receive their actual travel document which they will use to board the train. Passengers can [check-in on AccesRail](#) for each segment of their journey.
3. Can I upgrade my ticket?  
Unfortunately, tickets are unable to be upgraded at the station or while on the train.
4. I'm unable to check in my train ticket from CDG to Brussels SNCF train?  
AccesRail supports Train+Air **Air France** check-in for all destinations except Brussels (ZJR). For Brussels you absolutely must proceed with Air France directly.
5. How can I access the shuttle bus?  
The SNCF ticket includes a free shuttle service between the airport and Massy TGV train station. To board the shuttle, passengers must simply present their SNCF ticket to the bus driver.
6. How do we submit a request for a refund?  
Refund request must be made directly to the SNCF TRAIN +AIR Team by the airline.