



AccesRail Product: Michigan Flyer

ABOUT:.....	1
9B AND PROVIDER:	1
MAP OF 9B MICHIGAN FLYER SERVICES:.....	2
DESTINATIONS BY HUB:	2
SERVICES:	3
ELIGIBILITY:	3
GROUP BOOKINGS:.....	3
MICHIGAN FLYER BUSES:	4
CHECK-IN PROCESS:.....	5
HOW TO GET TO THE BUS:	7
LUGGAGE:	8
MOBILITY ASSISTANCE:	8
DELAYS:.....	8
FAQ:	8

About:

Michigan Flyer is a convenient and reliable coach service that offers affordable transportation between East Lansing Marriot (LAN) and Detroit Metropolitan Airport (DTW). Known for its comfortable, spacious buses, the service provides a smooth, stress-free travel experience. AccesRail 9B offers Michigan Flyer services from Detroit Airport to East Lansing Marriot.

9B and Provider:

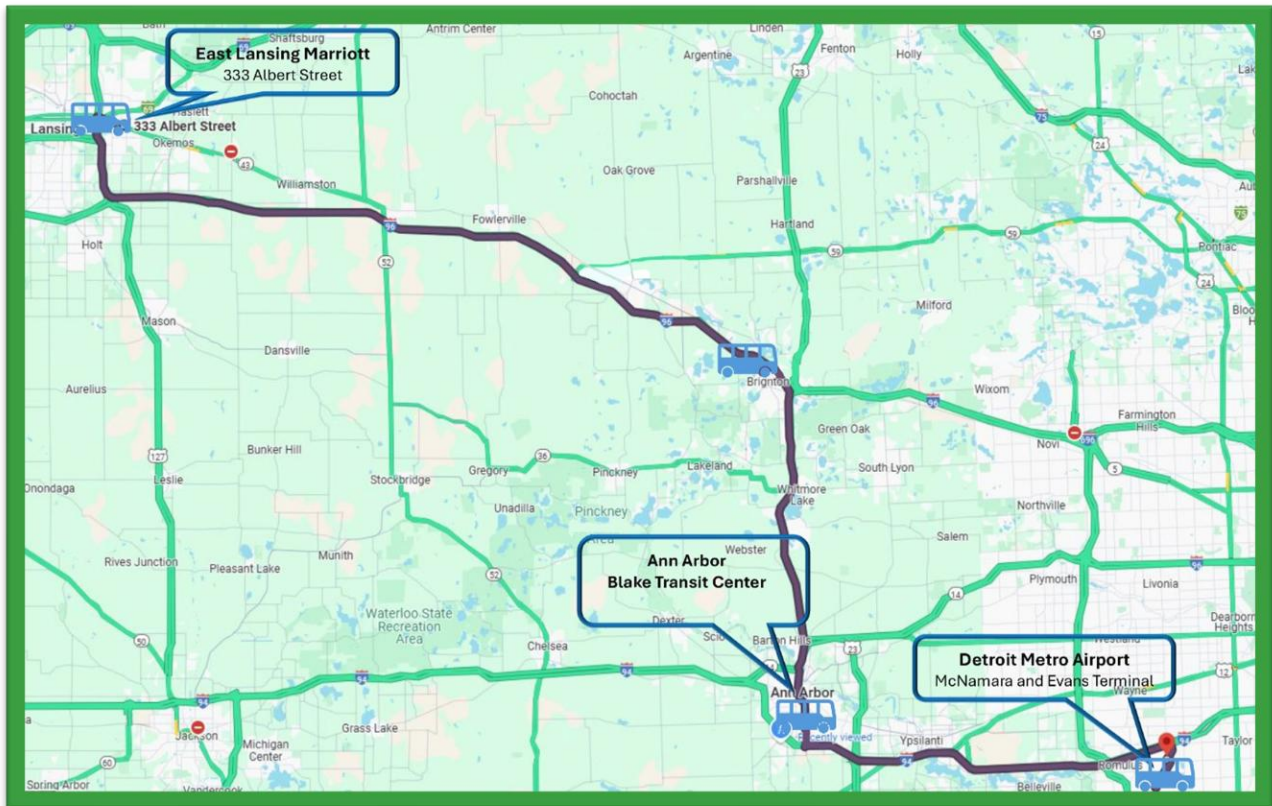
The train range is: 8000 – 8049

All services are available as Rail-Air and Air-Rail.





Map of 9B Michigan Flyer Services:



Destinations by Hub:

Hub	Hub IATA code	Destination	Destination IATA code	Approximate travel time
Detroit Metro Airport	DWT	East Lansing Marriott	LAN	2hrs 20min
Detroit Metro Airport	DWT	Ann Arbor	ARB	55min



Minimum Connection Time:

MCT is as per airline rules. Please allow enough time for passengers to go between the airplane and the bus station. Connection time is included from airport to bus station in GDS.

Services:

9B RBD	Michigan Flyer Classes
Y	Standard

Eligibility:

Infants 2 years of age and under ride free without a ticket if no seat is required. The infant must be accompanied on all services in the same compartment by an adult.

Child fare is available.

No applicable discounts for airline staff.

No unaccompanied minors permitted.

Refunds are according to Airline Tariff Rules.

Group Bookings:

To book groups: Up to 9 passengers with unique names per PNR when booking with 9B AccesRail. Example: A group of 20 will be booked on three different PNRs (PNR 1: 9 pax, PNR 2: 9 pax, PNR 3: 2 pax).



Michigan Flyer Buses:



Figure 1: Michigan Flyer Bus Exterior

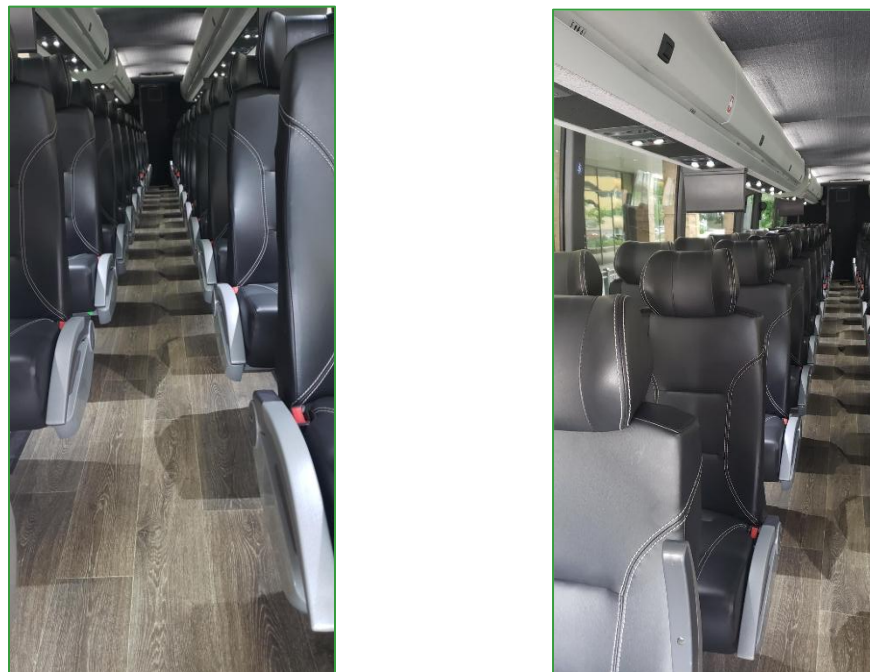


Figure 2: Michigan Flyer Bus Interior

Check-in Process:

Check-in is essential to ensure a smooth travel experience.

Passengers must check-in to retrieve their actual travel documents (See Figure 12). Check-in can be done beginning 72-hours prior to departure. Check-in is done on <https://check-in.accesrail.com> (See Figure 13) using the passenger's name as it appears in the booking and either the booking reference or 13-digit ticket number.

The screenshot shows the AccesRail website interface for the check-in process. At the top, the AccesRail logo and tagline 'Your gateway to Air-Rail' are visible, along with a language dropdown set to 'English'. A progress bar below the header shows five steps: 'Retrieve Order' (active), 'Passenger Selection', 'Travel Information', 'Email Confirmation', and 'Check-in Complete'. The main content area is titled 'Step 1: Retrieve Order' and includes a blue sidebar with the instruction: 'Please complete all steps to finalize check-in for your journey.' The form itself asks the user to 'Please enter the Name as it appears on the passport or contact your travel agency for verification.' It contains input fields for 'First name' and 'Last name'. Below these, it asks the user to 'Provide one of the following for identification.' There are two options: 'E-ticket number' (selected with a radio button) and 'Booking Reference (PNR Locator)'. The 'E-ticket number' option is described as 'Your 13 character electronic ticket number'. The 'Booking Reference (PNR Locator)' option is described as 'Your 5 or 6 character booking reference number'. A green 'Continue' button is located at the bottom right of the form.

Figure 4: Check-in Page



Michigan Flyer Coach boarding pass. Please present this document to the driver when boarding coach

Passenger: ODY NORKIN

Airline ETK: 4507144245172 Detroit Metro Airport (DTW) to East Lansing

Departure: **Detroit Metro Airport (DTW)**
Tuesday, 2/25/2025 12:15

Pickup location: Ground Transportation Center in Stall 1 or Stall 2 at Evans (North) terminal OR door #1 on ticketing level at McNamara terminal

Seat: Open Seating, guaranteed seat

Arrival: **East Lansing**
Tuesday, 2/25/2025 14:35

Drop off location: Marriott hotel, 333 Albert Street, East Lansing.

Service: Michigan Flyer

Price: Prepaid AccesRail 9B

Baggage allowance: 2 checked bags and 1 carry-on.



Important: You will be required to confirm your identity with a government issued document. The boarding pass gives you guaranteed seat on the above journey at the departure stated above. The ticket is also valid for travel between points specified on the ticket for up to 24 hours from departure stated, however travel is only permitted subject to seat availability on any subsequent coach.

Pickup info: If you arrive with Delta, Air France, KLM, Aeromexico, WestJet: your coach will indeed arrive at the McNamara terminal ticketing level at Air France door #1 - look for Airride sign - 15 minutes later than the Evans (North) departure time indicated above

Drop off info: Offboarding is only possible in downtown East Lansing, at the Marriott Hotel (Albert Street doors). Michigan Flyer does not drop off at Lansing Airport (LAN).

Thank you for choosing Michigan Flyer; Phone: 517-333-0400; Email: info@michiganflyer.com

Figure 5: Michigan Flyer Bus Ticket



How to get to the bus:

Looking for Michigan Flyer - DTW McNamara Terminal services: **Delta Airlines, Air France, KLM, Aeromexico, and WestJet**

- We board at the check-in/ticketing and departure level – Door #1
- Follow signs for “ticketing”
- **Do not cross the skywalk - Do not go to Ground transportation**
- Once you have located the Air France check-in counter, exit through door #1 and look for the **AirRide sign** at the curb “there are no signs for Michigan Flyer”

Looking for Michigan Flyer - DTW Evans Terminal/North Terminal which services:

Air Canada, Alaska Airlines, American Airlines, Frontier Airlines, ICELANDAIR, JetBlue, Lufthansa, Royal Jordanian, Southwest Airlines, Spirit Airlines, United Airlines, Sun Country, and Turkish Airlines

- We board at the Ground Transportation Center
- Once you have exited the secured areas, follow signs to the Ground Transportation Center, which is only accessed by a glass sky bridge. Once across the bridge, use the elevators immediately to the left that will take you down to the ground transportation level. Proceed left out of the elevators and outside through the double doors where you see bus parking spots labeled “**stalls**” - Proceed down to the end of the walkway to **stall 1 or 2**. **Michigan Flyer** will board at **stalls 1 or 2** (there are no Michigan Flyer signs)

Looking for the East Lansing Marriot Boarding Location

- We are located downtown at 333 Albert Street East Lansing, Michigan at the East Lansing Marriott Hotel (Albert Street. doors)
- We board/deboard beneath the glass skywalk
- Look for signs that indicate “**Michigan Flyer**” and “**Indian Trails**” boards here
- Please visit our website michiganflyer.com for schedules and more details.
- You can reach us at 517-333-0400
- **Do not proceed to LAN airport – We only serve Downtown East Lansing**





Luggage:

Michigan Flyer allows two checked bags plus a purse or backpack, free of charge. To avoid extra charges for oversize or overweight baggage, each checked bag must:

- Weigh 50 pounds (23 kg) or less
- Not exceed 62 inches (157 cm) in total length + width + height

Extra bags over the two per person limit is \$10.00 per bag. Maximum number of checked bags is three per person. Extra, overweight and oversize baggage is accepted on a standby basis. Bags that do not meet our size and weight restrictions require special handling, for which there is an additional fee of \$10 per bag.

Mobility Assistance:

Passengers who need wheelchair **assistance** should normally request it when making a reservation with the airlines, which contract with Prospect Airport Services to provide wheelchair services.... However, if you did not arrange for **assistance** from Prospect through your airline, you may do so by calling Prospect from your bus before it arrives at the airport. Prospect's phone number at the McNamara Terminal is (734) 921-7200.

Delays:

In case of train delays, passengers must contact the issuing airline carrier for assistance.

In case of flight delays, in most circumstances Michigan Flyer will accommodate you at no additional cost on the next coach that has space available. Michigan Flyer tickets are valid for 24 hours from the time indicated on the ticket.

FAQ:

1. Is Michigan Flyer a BUS or TRN?
Michigan Flyer is a bus (BUS) service.
2. Do I have to check-in?
Yes, passengers must check-in in order to receive their actual travel document which they will use to board the train.
3. Are seat reservations included?
There are no seat reservations. A seat is guaranteed on the journey at the departure time stated on the ticket.