



## AccesRail Product: Italo

ABOUT: .....	1
9B AND PROVIDER: .....	1
MAP OF 9B ITALO SERVICES: .....	2
DESTINATIONS BY HUB: .....	3
MINIMUM CONNECTION TIME: .....	4
ELIGIBILITY: .....	4
GROUP BOOKINGS: .....	4
SERVICES: .....	5
PETS: .....	ERROR! BOOKMARK NOT DEFINED.
ITALO TRAINS: .....	6
CHECK-IN PROCESS: .....	7
HOW TO GET TO THE TRAIN: .....	9
LUGGAGE: .....	11
ON-BOARD MEALS: .....	11
MOBILITY ASSISTANCE: .....	12
DELAYS: .....	12
SSR MESSAGE: .....	12
FAQ: .....	12

### About:

Italo is a modern high-speed railway operator in Italy, with some trains reaching speeds of up to 300 km/h, offering fast and comfortable connections across the country. Its network includes convenient services linking major hubs such as Fiumicino Airport and Malpensa Airport to a wide range of destinations throughout Italy. Passengers can enjoy premium travel experiences with onboard options such as Club Executive Class and Prima Class, designed for comfort and flexibility. AccesRail offers Italo services from Rome, Milan, Florence, Bologna, and Naples.

### 9B and Provider:

The train range is: 9B 8500-8899

All services are available as Train-Air and Air-Train.



**Map of 9B Italo Services:**





### Destinations by Hub:

Hub	Hub IATA code	Destination	Destination IATA code	Approximate travel time
Milano Malpensa Airport	MXP	Bologna	IBT	2hrs 15min
Milano Malpensa Airport	MXP	Florence	ZMS	2hrs 55min
Milano Malpensa Airport	MXP	Naples	INP	5hrs 40min
Milano Malpensa Airport	MXP	Rome	XRJ	4hrs 15min
Milano Malpensa Airport	MXP	Turin	TPY	2hrs 10min
Milano Malpensa Airport	MXP	Venice	XVQ	3hrs 30min
Milano Malpensa Airport	MXP	Verona	XIX	2hrs 15min

Please note that passengers will take the Malpensa Express between Malpensa Airport and Milano Centrale station

Hub	Hub IATA code	Destination	Destination IATA code	Approximate travel time
Milano Centrale Station	XIK	Bologna	IBT	1hr 15min
Milano Centrale Station	XIK	Florence	ZMS	1hr 55min
Milano Centrale Station	XIK	Naples	INP	4hrs 40min
Milano Centrale Station	XIK	Rome	XRJ	3hrs 15min
Milano Centrale Station	XIK	Turin	TPY	1hr 10min
Milano Centrale Station	XIK	Venice	XVQ	2hrs 30min
Milano Centrale Station	XIK	Verona	XIX	1hr 15min

Hub	Hub IATA code	Destination	Destination IATA code	Approximate travel time
Rome Fiumicino Airport	FCO	Bologna	IBT	3hrs 25min
Rome Fiumicino Airport	FCO	Florence	ZMS	2hrs 40min
Rome Fiumicino Airport	FCO	Milan	XIK	3hrs 15min
Rome Fiumicino Airport	FCO	Naples	INP	2hrs 15min
Rome Fiumicino Airport	FCO	Padova	QPA	4hrs 30min
Rome Fiumicino Airport	FCO	Salerno	ISR	3hrs
Rome Fiumicino Airport	FCO	Turin	TPY	6hrs
Rome Fiumicino Airport	FCO	Venice	XVQ	5hrs
Rome Fiumicino Airport	FCO	Verona	XIX	4hrs 15min

Please note that passengers will take the Leonardo Express between Fiumicino Airport and Roma Termini station



Hub	Hub IATA code	Destination	Destination IATA code	Approximate travel time
Roma Termini	XRJ	Bologna	IBT	2hrs 25min
Roma Termini	XRJ	Florence	ZMS	1hr 40min
Roma Termini	XRJ	Milan	XIK	3hrs 15min
Roma Termini	XRJ	Naples	INP	1hr 15min
Rome Termini	XRJ	Padova	QPA	3hrs 30min
Roma Termini	XRJ	Salerno	ISR	2hrs
Roma Termini	XRJ	Turin	TPY	5hrs
Roma Termini	XRJ	Venice	XVQ	4hrs
Roma Termini	XRJ	Verona	XIX	3hrs 15min

### **Minimum Connection Time:**

MCT is as per airline rules. Please allow enough time for passengers to go between the airplane and the train station. Connection time is included from airport to train station in GDS.

### **Eligibility:**

Infants 2 years of age and under ride free without a ticket if no seat is required. The infant must be accompanied on all services in the same compartment by an adult.

Child fare is not available.

Adult fare only.

No applicable discounts for airline staff.

Refunds are according to Airline Tariff Rules.

### **Group Bookings:**

To book groups: Up to 9 passengers with unique names per PNR when booking with 9B AccesRail. Example: A group of 20 will be booked on three different PNRs (PNR 1: 9 pax, PNR 2: 9 pax, PNR 3: 2 pax).



**Services:**

Italo trains are equipped with bathrooms, passengers have access to free Wi-Fi, the Fast Track service, and no luggage restrictions. Those travelling in Club Executive Class have spacious, comfortable armchairs, free access to the Italo Club Lounges, and onboard catering services. Those travelling in Prima Business Class have wide and comfortable seats, and Italo’s Onboard Service.

Features	Club Executive	Prima Business
Bathroom	√	√
Wi-Fi	√	√
Fast Track Service	√	√
No Luggage Restrictions	√	√
Spacious, Comfortable Seating	√	
Italo Club Lounge Access	√	
Onboard Catering	√	
Wide, Comfortable Seating		√
Italo Onboard Services		√

9B RBD	Italo Classes
D	Club Executive
A	Prima Business



**Italo Trains:**



*Figure 1: Italo Club Executive Train Car Interior*



*Figure 2: Italo Prima Train Car Interior*



*Figure 3: Italo Club Executive Train Car Interior*



*Figure 4: Italo Train Exterior*



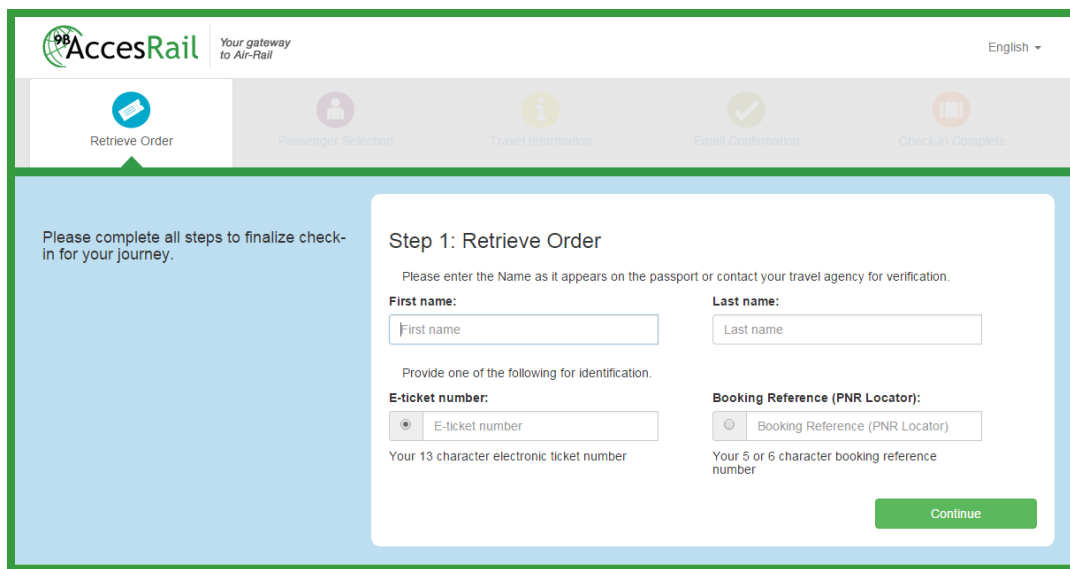
### Check-in Process:

**Check-in prior to departure is essential to ensure a smooth travel experience.**

Passengers must check-in to retrieve their actual travel documents (Figure 6). Check-in can be done beginning 72-hours prior to departure. Check-in is done on <https://check-in.accesrail.com/#/step1> (Figure 5) using the passenger's name as it appears in the booking and either the booking reference or 13-digit ticket number.

Passengers who arrive at/depart from Fiumicino or Malpensa Airport will receive a Second Page that contains instructions on how to reach the train station from the airport, as well, as their ticket for the express train.

Seat reservations are included.



The screenshot shows the AccesRail website interface for the check-in process. At the top, the AccesRail logo and tagline "Your gateway to Air-Rail" are visible, along with a language dropdown set to "English". A progress bar below the logo shows five steps: "Retrieve Order" (active), "Passenger Selection", "Travel Information", "Email Confirmation", and "Check-in Complete". The main content area is titled "Step 1: Retrieve Order" and includes the instruction: "Please enter the Name as it appears on the passport or contact your travel agency for verification." There are two input fields for "First name" and "Last name". Below these, a section titled "Provide one of the following for identification." offers two options: "E-ticket number" (selected with a radio button) and "Booking Reference (PNR Locator)". The "E-ticket number" field is described as "Your 13 character electronic ticket number", and the "Booking Reference" field is described as "Your 5 or 6 character booking reference number". A green "Continue" button is located at the bottom right of the form.

Figure 5: Check-in Page






CODICE BIGLIETTO  
**AYW2UQ**

PARTENZA  
**ROMA TER.**  
07:40

ARRIVO  
**MILANO C.**  
11:20

DATA PARTENZA  
**08 MAY 2026**

TRENO  
**9912**

AMBIENTE  
**PRIMA  
BUSINESS**

NOME PASSEGGERO	TIPO	SERVIZI	CARROZZA	POSTO
THREE TEST	ADULTO	FAST TRACK	2	9
CIV		DATA DI ACQUISTO 06 MAY 2026	XML	

**DETTAGLI DELL' ACQUISTO**

**ROMA TER. - MILANO C.**

Prezzo:	ADULTO	1 x ***** EUR	***** EUR
Tipo di offerta:	FLEX	<b>TOTALE VIAGGIO</b>	
Metodo di pagamento:	Agenzia	Corrispettivo ***** EUR	Il corrispettivo pagato è relativo ad operazioni assoggettate ad I.V.A.

**ACCESSO AL TRENO IN STAZIONE**

In alcune stazioni potrebbe esserti richiesto di mostrare il biglietto, per l'accesso al treno. Puoi utilizzare:

- il biglietto in formato digitale o cartaceo
- la schermata del dettaglio viaggio da msite e App
- la ricevuta delle biglietterie di stazione
- il riepilogo stampato dall'agenzia

**CONDIZIONI DI TRASPORTO**

Le condizioni che regolano il servizio di trasporto ferroviario e il servizio di trasporto intermodale sono contenute nel Contratto di Trasporto di Italo S.p.A. applicabile alla modalità di trasporto prescelta e consultabile sul sito Internet [www.italotreno.com](http://www.italotreno.com), presso le biglietterie in stazione, nonché presso le agenzie di viaggio abilitate alla vendita da Italo S.p.A. Nel Contratto di trasporto di Italo S.p.A. sono indicate le modalità di presentazione del reclamo, ivi compreso quello indirizzato all'Autorità di Regolazione dei Trasporti. Se il tuo biglietto è associato ad un codice Italo Più, può essere viaggiato solamente dal titolare dell'account. Verifica i dati riportati sul titolo di viaggio per non incorrere in sanzioni. Le porte del treno si chiudono 2 minuti prima della partenza. E' responsabilità del passeggero recarsi al treno in tempo utile per la salita. ATTENZIONE: Solo per viaggi in ambiente SMART, non sono ammessi bagagli di dimensioni superiori a 75x53x30 cm.

Italo - Nuovo Trasporto Viaggiatori S.p.A. Sede legale: Roma, via Casilina 1 - P.IVA/C.F. 09247981005

**SE LA TUA AZIENDA HA UNA CONVENZIONE CON ITALO, RICHIEDI CARTA CORPORATE ITALO PIÙ PER AVERE:**

- Accesso immediato alle Lounge Italo Club
- 1 viaggio gratis con meno di 2 viaggi di lavoro A/R

Vai su [italotreno.com/CartaCorporate](http://italotreno.com/CartaCorporate)





Figure 6: Italo Train Ticket Example





**TRENITALIA**  
GRUPPO FERROVIE DELLO STATO ITALIANE

Page 1 of 1  
CARRIER CIV 1183 - VAT: 05403151003  
Single Ticket - Issuer 1183  
Issue Date 01/04/2026 hours 10:25  
Channel: ACCESRAIL\_1 (54178 - 1)  
Receipt n.1891896084 of 01/04/2026

**TRAVEL** from Fiumicino Aeroporto To Roma Termini date 01/04/2026 **Ticket Code: 2789252736**

Departure station

**Fiumicino Aeroporto**  
Hours 10:38 - 01/04/2026

Arrival station

**Roma Termini**  
Hours 11:10 - 01/04/2026

Train: **Leonardo express**  
Service: **1<sup>a</sup> CLASSE**

\* Total Amount Paid: \*\*\*\*\* €

\* The amount paid is related to transactions subject to VAT  
Not valid for fiscal use

**PASSENGERS DETAILS**

	Offer - Service	CartaFreccia/X-GO	Points X-GO	
<p>Passenger Name (Adult)</p> <p>██████████</p>	<p>ORDINARIA - 1<sup>a</sup> CLASSE</p>	<p></p>	<p>---</p>	

Buyer: ██████████  
Payment: ██████████  
Invoice required

**CONDITIONS OF CARRIAGE**

The conditions of carriage of the carrier operating the service apply. The General Conditions of Carriage of Trenitalia that regulate the rail passenger transport service are available on the website [www.trenitalia.com](http://www.trenitalia.com), at ticket offices and authorised travel agencies.  
Complete privacy policy pursuant to EU Reg. 2016/679 available on [www.trenitalia.com](http://www.trenitalia.com) **Valid with identity card**

**Thank you, with this trip you are helping us to sustain a better future.**

With sustainable integrated mobility you can get around both before and after your train journey.


Leave your car at home to reduce traffic and pollution.



**Explore Italy with Trenitalia trains**





 +2.24 Kg for the transport of a single passenger compared to the same journey by car. Data calculated by [ecopassenger.org](http://ecopassenger.org)

For information, purchases and changes to the ticket: go to [www.trenitalia.com](http://www.trenitalia.com), download our App Trenitalia or call the Call Center at +39.06.5210550 (full number)

Figure 7: Airport Express Ticket Example



**How to Get to the Train:**

Passengers who arrive at Fiumicino Airport in Rome will receive a ticket for the Leonardo Express (Figure 7). The Leonardo Express is an express service between Fiumicino Airport and Roma Termini. Passengers can follow the blue signs in the Airport which will lead them to the Leonardo Express train terminal. The Leonardo Express departs every 15 minutes and takes 32 minutes to reach Roma Termini from Fiumicino Airport.



Figure 8: Leonardo Express Stations



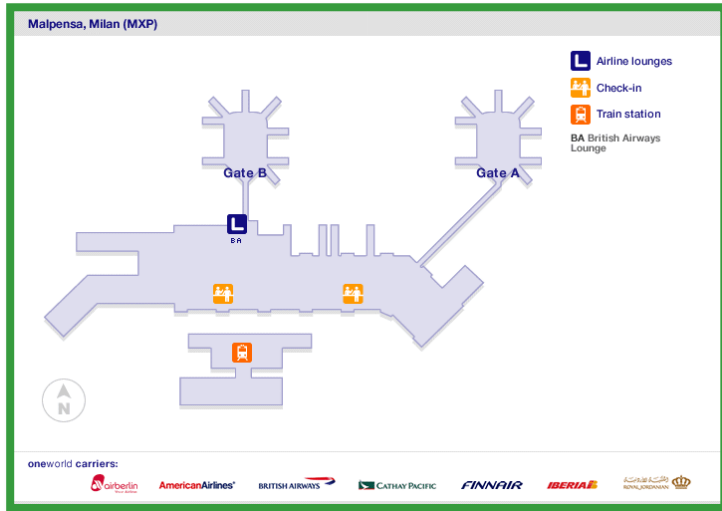


Figure 9: Malpensa Airport

Passengers who arrive at Malpensa Airport in Milan will receive a ticket for the Malpensa Express. The Malpensa Express is an express service between Malpensa Airport and Milano Centrale station.

The Malpensa Express departs every 30 minutes and takes 52 minutes to reach Milano Centrale from Malpensa Airport.



**Luggage:**

Italo luggage rules apply. It is the passenger’s responsibility to collect their checked bags from the airport and carry them to their respective train and vice-versa. Customer is responsible for their own baggage during the train journey.

**On-board Meals:**

Passengers have access to onboard services.



### **Mobility Assistance:**

For passengers who require mobility assistance, please call +39 06 07 08 every day from 7 am to 11 pm for more information.

### **Delays:**

In case of train delays, passengers must contact the issuing airline carrier for assistance.

In case of flight delays, the passenger may exchange his/her ticket for another departure (subject to space availability) with no service charges. Passenger must go to Italo ticket counter to make this arrangement.

### **SSR Message:**

Please note that the SSR message will contain check-in information.

When issuing on 9B/450 plate please use “SSR CTCE” format at the booking time in order to communicate PAX email address to 9B so that 9B could send an email 72 hours to departure reminding passenger about compulsory check-in on [accesrail.com](http://accesrail.com).

### **FAQ:**

1. Is Italo a BUS or TRN?  
Italo is a train (TRN) service.
2. Do I have to check-in?  
Yes, passengers must check-in in order to receive their actual travel document which they will use to board the train.
3. Are seat reservations included?  
Yes, seat reservations are included.